THE RESILIENT WORKPLACE

Design for physical, cognitive and emotional wellbeing
- Physical: be healthier
- Cognitive: think better
- Emotional: feel better

Create an ecosystem of spaces
- Posture: movement + variety
- Presence: digital + analog; physical + virtual
- Privacy: focus + rejuvenation

WORK MODES: FOCUS COLLABORATE REJUVENATE SOCIALIZE LEARN
SOLUTIONS FRAMEWORK

PALETTE OF PLACE
This framework provides a methodology for creating and assessing the workplace as an ecosystem that offers a range, or palette, of places – destinations that augment people’s interactions with each other and provide access to the tools and technology that people can only find at work. It recognizes that people need to do both individual “I” work and group “We” work. And it also breaks the paradigm that all individual spaces should be assigned or “owned” or that all group spaces should be shared.

PALETTE OF POSTURE
A range of solutions that encourage people to sit, stand and move and support the multiple technologies they use.

PALETTE OF PRESENCE
A range of spaces that allow for quality interactions in both the physical and virtual workplace.

PALETTE OF PRIVACY
A diverse range of places that give people choice and control over where and how they work.
WORKPLACE ISSUES

COLLABORATION + PRIVACY
Organizations need more innovation – which requires employees who are energized and engaged to be able to put together diverse ideas in new ways. Collaboration is critical to the innovation process. People also need time to be alone to do their best thinking. Employees seek the right balance of privacy and collaboration in the workplace.

ATTRACT + ENGAGE
Hiring the right motivated workers is critical to success and innovation. Space can help attract the right talent and help workers develop the skills needed to work in an interconnected world.

BRAND + CULTURE
You can’t live your brand without living in your brand. It’s about fostering the type of culture that fits your brand in an authentic way. Your space can match your values and be carried through the entire workplace to shape the behavior of employees.

WELLBEING
The workplace should support the physical, cognitive and emotional wellbeing of workers. Wellbeing in the workplace considers the whole person – the body and mind – and understand wellbeing is a systemic issue. The workplace should help people be healthier, think better and feel happier.

RESILIENT REAL ESTATE
Organizations are asking their real estate to work harder and smarter than ever before. Resilient real estate leverages the workplace to create greater value by anticipating change while supporting your people in new and innovative ways.
IN-BETWEEN SPACES | DEFINITION + DESIGN CONSIDERATIONS

DEFINITION:
Settings adjacent to workstation clusters that augment team interaction. In addition to providing storage, seating and surface, these applications can act as a buffer and a boundary. Located at the main aisle, near the window wall, or adjacent to the workstation cluster, in-between spaces support a continuous work flow from individual to team work.

DESIGN CONSIDERATIONS:

- Allow the furniture to act as soft architecture by providing various levels of space definition. Utilize Post + Beam, panels, storage, mobile whiteboards and screens to define the degree of privacy.
- Display work-in-progress. Leverage surface and storage as backdrops to share the idea generating process and provide a place to display team branding.
- Make the storage to work harder. Use files, bookcases and cabinets for multiple functions – storage with a surface top, or storage with a cushion seat, for example.
- Provide a place to host a guest adjacent to the workstation. Create a setting to accommodate short term use that supports easy interactions.
- Create seamless transitions with intuitive placement of technology. Enable simple, quick and seamless sharing of analog and digital content.
- Provide a palette of posture to encourage user movement. Distributing a variety of surface heights allows users to move around and select the best application for the task.
- Position intentional crossroads that host a variety of nurturing activities: grabbing a cup of coffee, taking a few minutes to be mindful, having a relaxed conversation with coworkers or simply taking a deep breath to rejuvenate.
IN-BETWEEN SPACES | I SHARED

footprint: 4'-0" x 28'-0"

[Diagram showing a layout of shared spaces]
IN-BETWEEN SPACES | I SHARED

footprint: 5'-0" x 23'-0"

SHARED

I

OWNED
IN-BETWEEN SPACES | WE SHARED

footprint: 5'-0" x 18'-0"

SHARED

OWNED
IN-BETWEEN SPACES | WE SHARED

footprint: 8’-0” x 18’-0”
IN-BETWEEN SPACES | WE SHARED

footprint: 13'-0" x 20'-0"
IN-BETWEEN SPACES | WE SHARED

footprint: 10'-0" x 11'-0"

SHARED
OWNED

I
WE
IN-BETWEEN SPACES | WE SHARED

footprint: 11'-0" x 17'-0"

SHARED

OWNED
IN-BETWEEN SPACES | WE SHARED

footprint: 10'-0" x 18'-0"

IB-8
IN-BETWEEN SPACES | WE SHARED

footprint: 20'-0" x 10'-0"

SHARED

OWNED

I

WE
IN-BETWEEN SPACES | WE SHARED

footprint: 8'-0" x 17'-0"
IN-BETWEEN SPACES | WE SHARED

footprint: 5'-0" x 10'-0"
SHARED

OWNED

I

WE

footprint: 13'-0" x 8'-0"

IN-BETWEEN SPACES | WE SHARED

IB-12
IN-BETWEEN SPACES | WE SHARED

footprint: 3'-0" x 11'-0"

IB-13
IN-BETWEEN SPACES | WE SHARED

footprint: 10'-0" x 18'-0"

SHARED
OWNED
WE
IN-BETWEEN SPACES | WE SHARED

footprint: 10'-0" x 10'-0"
IN-BETWEEN SPACES | WE SHARED

footprint: 5'-0" x 10'-0"

IB-16
IN-BETWEEN SPACES | WE SHARED

footprint: 10'-0" x 17'-0"
IN-BETWEEN SPACES | WE SHARED
Love how you work.